

Milliken Contract



ECO-LOGUE

THE PHOTOGRAPHY IN THIS BROCHURE CAPTURES THE BEAUTY OF THE GROUNDS AT THE ROGER MILLIKEN CENTER CORPORATE HEADQUARTERS IN SPARTANBURG, SC. Our corporate campus is a nationally acclaimed arboretum dedicated to identifying, cultivating and sharing information about ‘noble’ trees—trees considered to be the ‘best of the best’ for the next generation. In the late ’60s, Roger Milliken challenged a team of landscape architects and horticulturists to ‘take chances’ and ‘blend aesthetics and science.’ In response to that challenge, they conducted a wide search for native trees, newly cultivated species, and varieties that were untested in the region, or in some cases in the country. Over the years they have nurtured more than 3000 trees, representing 90 species and more than 250 cultivars. In 2003, The American Association of Botanical Gardens and Arboreta accepted the Milliken Arboretum as an official member—one of only three such corporate arboreta in the U.S. to have received this recognition.

ECO·LOGUE

Notes on the journey to sustainability

It's human nature, sometimes, to miss the long view. But Roger Milliken, Chairman and CEO of Milliken & Company, is one of the rare few who sees both the forest **AND** the trees.

In fact, he's nurtured a literal forest, planting tens of millions of trees in his 60 years of visionary leadership. Milliken's corporate campus

is a nationally acclaimed arboretum, dedicated to cultivating and sharing information about noble trees for future generations. Long before "sustainability" entered the corporate lexicon, Roger Milliken understood that a living enterprise and a living earth were inextricably linked. His passion for excellence and environmental stewardship gave rise to today's sustainable policies and daily practices.

Fortunately for us, and for our industry, he continues to see the larger vista and all the smaller steps and smaller views within that frame. This Ecologue offers a glimpse of his ongoing vision and our progress in achieving it.









1. Beyond recycling— the view toward sustainability in full

In recent years our industry has been seized by a recycling mania that often overlooked the larger impacts of manufacturing operations on the environment. Yet at Milliken, we believe there's more to being good stewards than simply chasing a recycled content statistic. Milliken's sustainable goals reach beyond elimination to regeneration in all media—air, water and land.

As early as 1900, we were reusing packaging and textile materials in

our operations and the move to conserve land and natural resources soon followed. By 1960 Roger Milliken had set forth the quiet mandate **“TO RESPONSIBLY USE NATURAL RESOURCES AND TO REDUCE THE COMPANY'S IMPRINT ON THE ENVIRONMENT.”** Today this spirit guides Milliken Carpet and all 11,000 associates of Milliken & Company worldwide. Day by day, we look at our product life cycle and supply chain to assess our net impacts and what we can do to reduce them. And in the words of Roger Milliken, **“IF WE'RE NOT MEASURING, WE'RE ONLY PRACTICING.”**

2. Preserving nature's footprint. (While reducing ours)

Each year Milliken & Company plants over one million trees—approximately 90 trees for every associate we employ. And while conservation is critical, the greater challenge lies in reducing the impact of our operations. **SINCE 1990, WE'VE REDUCED OUR ENVIRONMENTAL FOOTPRINT BY MORE THAN 85 PERCENT WHILE SETTING NEW BENCHMARKS IN GREEN MANUFACTURING.**

- All our manufacturing plants have recorded **ZERO WASTE TO LANDFILL SINCE 1999** (a still-uncontested industry first)
- We've **REDUCED BOTH OUR ENERGY CONSUMPTION AND WATER USAGE BY OVER 50%** (per pound of product) since 1995, while increasing production over the same period
- Through our small hydroelectric plants and company-owned forests (over 138,000 acres of timber), we keep more than 900 million pounds of carbon dioxide (CO₂) out of the atmosphere each year—giving us unique status as a **CARBON NEGATIVE MANUFACTURER**
- We're harvesting methane gas from a community landfill—an initiative that replaces at least 30% of our natural gas consumption with this **ALTERNATIVE ENERGY**
- We're the first carpet and textile manufacturer to be **CERTIFIED "CLEANER AND GREENER"** by the respected Leonardo Academy for our innovative renewable energy and emissions reduction strategies
- All our textile plants have been certified to **ISO 14001**—the highest global standard for environmental responsibility



3. Milliken Research.

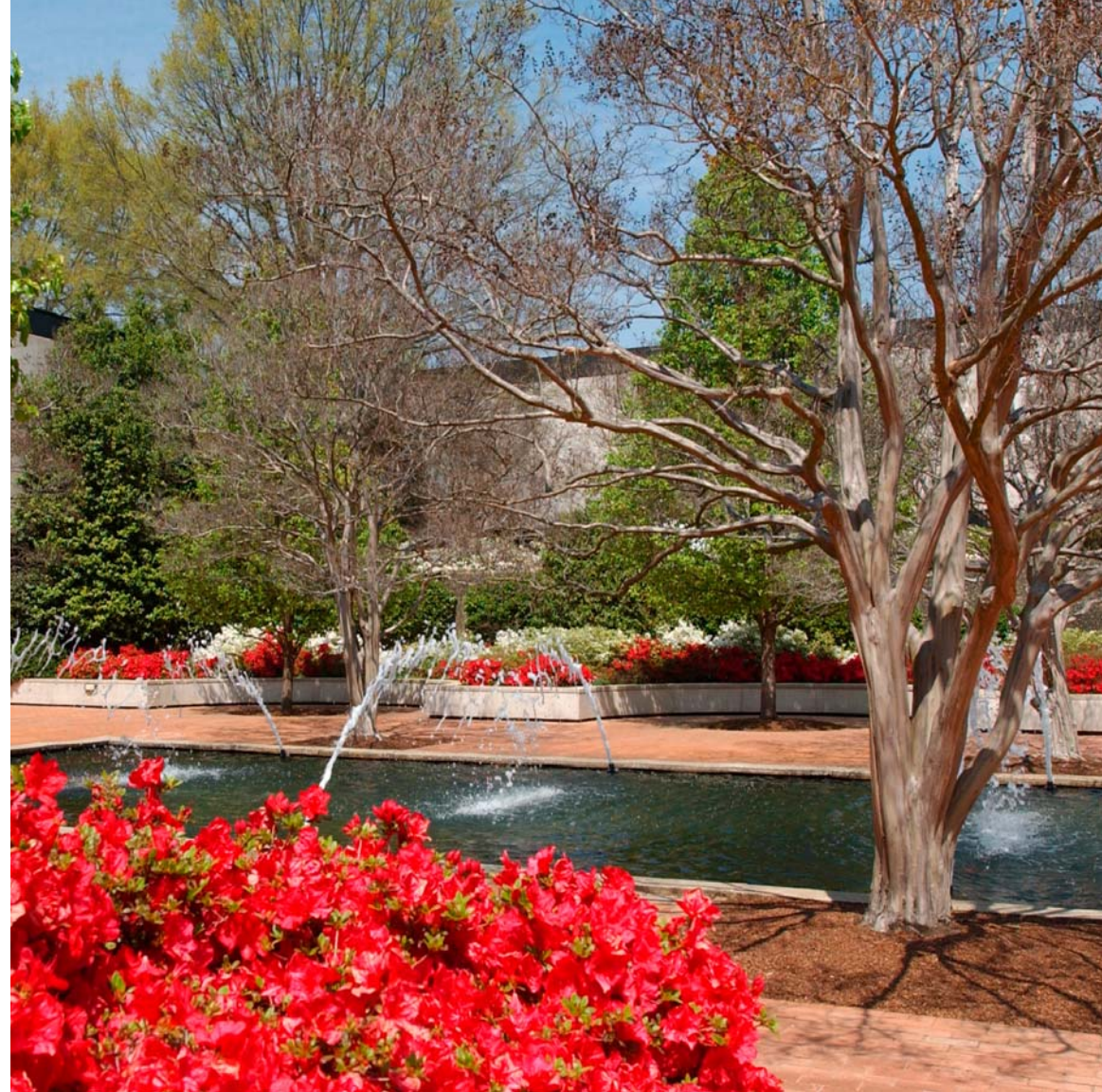
The natural dividends just keep growing

From the tiniest seeds, great innovations grow. And so it was when Roger Milliken established what would become Milliken Research Corporation in 1945. Out of this pioneering investment grew the world's largest textile research organization. With more than 2,000 patents, Milliken Research has launched thousands of manufacturing and product innovations, including those that eliminate waste, increase product performance, preserve resources and shorten the journey to sustainability.

In 1986 when we developed the first PVC-free modular carpet, we set an enormous precedent in human and environmental health. Since then, we've kept over 800 million pounds of PVC out of production and out of landfills, showing just how much individual actions count in the end.

RESEARCH OUTGROWTHS WITH GREEN DIVIDENDS FOR GENERATIONS

- **PVC-FREE** carpet backing contributes to better indoor air quality and a safer environment overall
- **TRACTIONBACK®** bio-based, adhesive-free carpet installation improves indoor air quality, reduces waste and raw materials
- **EARTH SQUARE®** closed-loop renewal process gives used carpet a productive after-life
- **ES BACKING SYSTEM** (Engineered towards Sustainability) contains 35% recycled content and is engineered for future reuse via the Earth Square process. This environmentally preferable feature is available on all Milliken modular carpets





4. Extending life expectancy. For our products—and the precious resources that support them

One answer to the sustainability question is right underfoot. By simply extending the life expectancy of our products—your carpet—we can reduce the cumulative load on our environment. In 1989, when we introduced **COMFORT PLUS® CUSHION BACKING** for modular carpet, we extended our carpet's life by up to 50 percent. Acting like an insulating shock absorber, Comfort Plus protects against wear, improves appearance retention, conserves energy, and enhances human comfort and safety.

Milliken's life cycle approach to flooring extends to entryway systems and maintenance programs. The **FIRST APPEARANCES®** entryway system

traps dirt at the building's entrance, extending the life of the carpet, while also improving safety and cutting maintenance costs.

MILLCARE® TEXTILE AND CARPET CARE is the industry leader in sustainable maintenance, keeping your space cleaner longer, helping to improve indoor air quality and extending the life of your carpet.

The fact that more than 90 percent of our products are rated for “severe wear” (highest rating for appearance retention) by the Carpet and Rug Institute provides a key indicator of our carpet's lasting performance and durability.

5. TractionBack. Installation made easier. On you— and the environment

WE CAN ALL BREATHE EASIER WITH BIO-BASED TRACTIONBACK®, OUR PATENTED INSTALLATION SYSTEM THAT'S LESS COSTLY, ENVIRONMENTALLY CONSCIOUS, AND FASTER AND EASIER TO USE.

This remarkable high-friction coating applied to our carpet tile backing works without wet adhesives, floor sealers or primers. So it improves indoor air quality by eliminating VOC offgassing. It also consumes fewer resources than “peel and stick” systems, which use peel-off polyethylene films that must be discarded (and later landfilled) at installation.

Best of all, TractionBack saves time and labor costs since installing or moving tiles is so easy. Put tiles in place, and the high-friction coating prevents their lateral movement, even in high-traffic areas. Yet they lift out easily for under floor access or replacement.

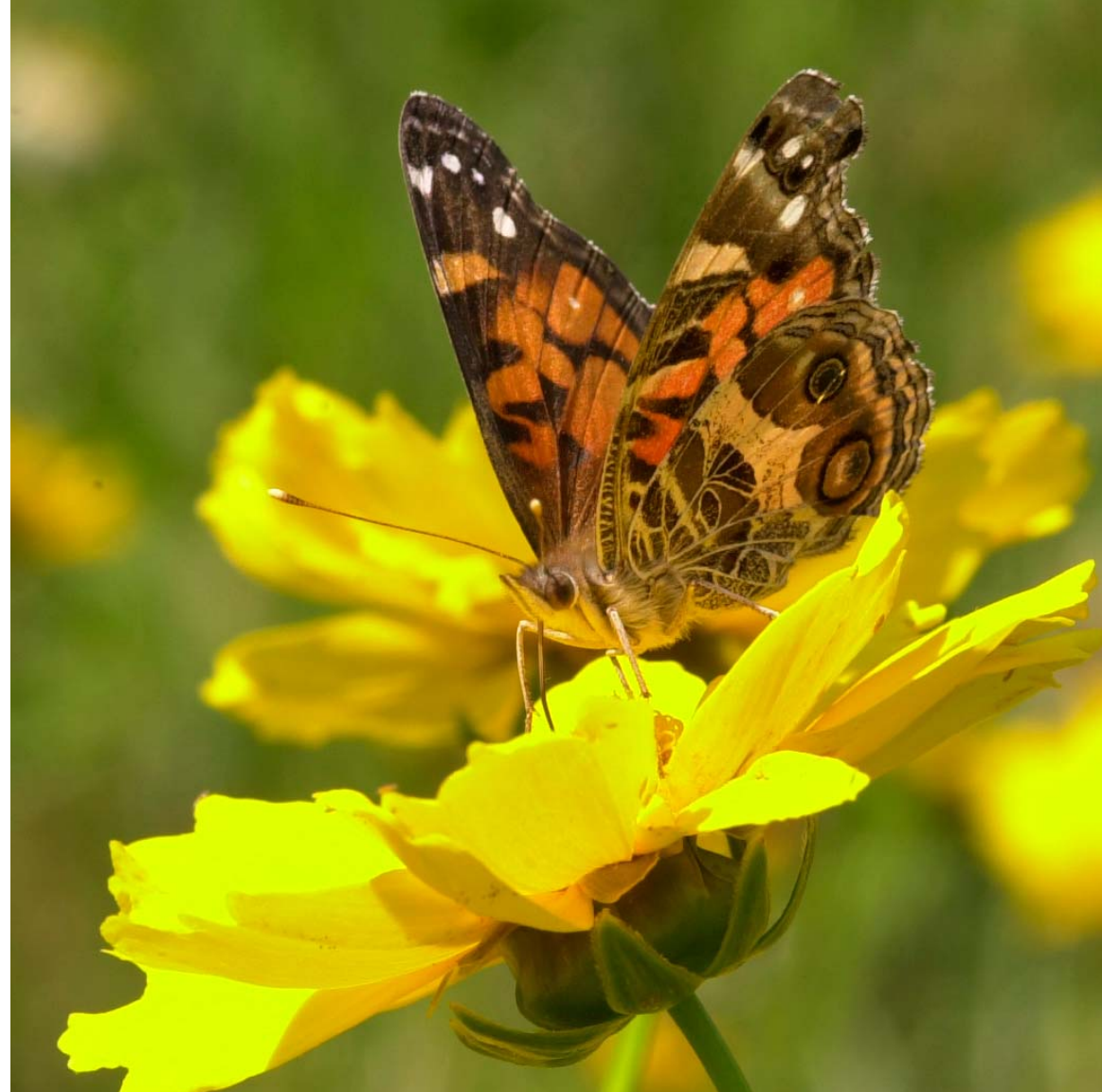
TractionBack is inert, non-reactive and won't permanently adhere carpet to the floor like wet adhesives can. We even offer a Lifetime Floor Compatibility Warranty that guarantees TractionBack won't react with old adhesives from prior installations.



6. Eliminate, reduce,
reuse and recycle.
Doing what's right—
right until the end

Every year since 1999, our manufacturing plants have recorded **ZERO WASTE TO LANDFILL**—a landmark achievement. Equally important, as our products reach the end of their useful lives, we encourage responsible alternatives to the landfill. Through our **NO CARPET TO LANDFILL PLEDGE**, we evaluate the condition and contaminant levels of every used carpet sent back to us and choose the highest form of recovery possible: either renewal through Earth Square, donation for charitable reuse, recycling into new products, or lastly, energy cogeneration of unusable waste components.

As the industry's only closed-loop *renewal* process for modular carpet, **EARTH SQUARE** has been heralded as the highest form of environmental stewardship and the best alternative to recycling or landfill disposal. The process itself conserves the energy and resources that recycling or replacement would claim and extends our product's useful life another 10 to 15 years—at less than the cost of new carpet.





- Earth Square renewed tiles are a 100% post consumer product—a higher form of stewardship than recycling
- All Milliken modular products are engineered for reuse and are 100% recyclable
- Earth Square won the first GSA (General Services Administration) Evergreen Award for environmental innovation, and is certified “Gold” against the MTS (Institute for Market Transformation towards Sustainability) “Sustainable Textile and Carpet 1.0” standard

In addition to Earth Square, we also encourage donation of used carpet tiles to **REDO** (the Reuse Development Organization), a non-profit organization promoting reuse on every level. In fact, ReDO has already supplied over a million square yards of Milliken carpet to organizations supporting socially or economically deprived individuals around the world.

7. Life Cycle Assessment. The ultimate look at the impression our carpet makes (on the earth)

Milliken products undergo **LIFE CYCLE ASSESSMENT**—detailed studies that track all the upstream and downstream impacts—the inputs and outputs in raw materials and energy—associated with making, using and disposing of our carpet. LCA studies are a vital part of our Design for the Environment protocol and show us how we can make our products and affiliated processes more sustainable. As we look at aggregate affects within this interconnected chain of events, we've learned that even small innovations or countermeasures can bring about positive large-scale change.

- **RESOURCE RETRIEVAL**—We screen all incoming materials and resources used in our products in terms of content and net impacts to the environment and seek smart alternatives through research
- **DESIGN AND MANUFACTURING**—Guided by the principles of Design for the Environment (DfE), we constantly refine our manufacturing processes to conserve materials, water and energy, to minimize waste, and therefore reduce our environmental footprint. Millitron® patterning technology provides a perfect example. The Millitron not only uses environmentally friendly dyes, it also enables increased water recycling. And because the Millitron is capable of changing patterns within fractions of a second, it eliminates dye waste between production changes

- **INSTALLATION**—Through LCA, we saw a better way to install carpet and created TractionBack®, the bio-based, adhesive-free system with numerous environmental advantages. (See pages 26-27)
- **USE AND MAINTENANCE**—Extending product life is widely recognized as the highest form of stewardship. Comfort Plus® cushion backing, First Appearances® entryway system and MilliCare® Textile and Carpet Care combine to ensure appearance retention and so extend the life of the carpet
- **DISPOSAL AND REUSE**—Responsible end-of-life alternatives are driven by our “**NO CARPET TO LANDFILL**” pledge

8. Sustainable leadership. Moving our heritage of stewardship forward

Market forces will drive the continued momentum and growth towards sustainability. Stewardship is the essence of sustainability—essential in transforming the market and mainstreaming green principles. Milliken's rich heritage and long-held corporate values of sustainable enterprise embody these principles and are at the core of our commitment to excellence in social, economic and environmental actions.

To ensure transparency, we continuously invite outside parties to review our products, just as we join our peers in elevating those organizations and practices that support measurable change.

WE HAVE FULLY SUPPORTED THE DEVELOPMENT OF TODAY'S LEADING ENVIRONMENTAL ASSESSMENT TOOLS SUCH AS:

• **LEADERSHIP IN ENERGY AND ENVIRONMENTAL DESIGN (LEED)**

Milliken modular carpets with ES backing contribute the maximum allowable points for carpet in LEED NC, CI and EB

• **ENHANCED GREEN LABEL CERTIFICATION**

All our products meet the Carpet and Rug Institute (CRI) Green Label Plus Certification for Indoor Air Quality (CA 01350 EQUIVALENT)

• **SUSTAINABLE CARPET ASSESSMENT STANDARD**

All our modular carpets meet the Sustainable Carpet Assessment Standard—the new single global carpet standard as agreed by the Carpet and Rug Institute (CRI) and the Institute for Market Transformation to Sustainability (MTS)

• **ENVIRONMENTAL AFFILIATIONS**

We are proud of our affiliations with the following independent environmental authorities:

Alliance for Sustainable Built Environments (ASBE)—FOUNDING MEMBER

U.S. Green Building Council (USGBC)—FOUNDING MEMBER

Institute for Market Transformation to Sustainability (MTS)—FOUNDING MEMBER

Carpet America Recovery Effort (CARE)—FOUNDING MEMBER

International Facilities Management Association (IFMA)—FOUNDING MEMBER

American Society of Interior Designers (ASID)

International Interior Design Association (IIDA)

Scientific Certification Systems (SCS)

Leonardo Academy for Cleaner and Greener Energy and Emissions

Carpet and Rug Institute (CRI)

More than a century of environmental stewardship: our environmental time line

1900

REUSE OF PACKAGING MILLIKEN BEGAN REUSING PACKAGING AND TEXTILE MATERIALS IN 1900

TRANSFER OF LEADERSHIP TO NEXT GENERATION

1947 — ROGER MILLIKEN ASSUMES CHAIRMANSHIP AND CHANNELS ENERGY AND RESPECT FOR THE ENVIRONMENT INTO THE COMPANY

EARLY RECOGNITION OF ENVIRONMENTAL ISSUES

ROGER MILLIKEN DEMONSTRATES EARLY ENVIRONMENTAL AWARENESS BY INITIATING TREE PLANTING PROGRAMS AND SETTING ASIDE LAND FOR FUTURE CAMPUS

1960

FORMALIZED CORPORATE ENVIRONMENTAL POLICY

CHAIRMAN ROGER MILLIKEN MANDATES RESPONSIBLE USE OF NATURAL RESOURCES; COMPANY BEGINS TO REDUCE ITS IMPACT ON THE ENVIRONMENT

DEVELOPER OF EPA STANDARDS

CHIEF ENGINEER WALLACE STORY LEADS AMERICAN TEXTILE MANUFACTURERS INSTITUTE (ATMI) EFFORTS TO DEVELOP EPA TEXTILE INDUSTRY WASTE WATER GUIDELINES

VOLUNTARY WASTE WATER TREATMENT

MILLIKEN BUILDS WASTE WATER TREATMENT PLANTS BEFORE REGULATORY AGENCIES REQUIRE THEM

AIR CONDITIONING SYSTEM INSTALLED

AIR CONDITIONING SYSTEM INSTALLED AT CORPORATE HEADQUARTERS REUSES WATER

COMMUNITY MODEL FOR ENVIRONMENTAL DESIGN

MILLIKEN ADOPTS A POLICY FOR ALL FACILITIES TO BE DESIGNED AND LANDSCAPED TO ENHANCE THE SURROUNDING COMMUNITIES.

1970

MILLIKEN BECOMES THE FIRST US MANUFACTURER

OF BONDED CARPET A PROCESS THAT WASTES LESS YARN AND FIBER THAN OTHER CURRENT PROCESSES

MILLIKEN RESEARCH DEVELOPS MILLITRON PATTERNING

USING ENVIRONMENTALLY FRIENDLY DYES AND INCREASED WATER RECYCLING

MILLIKEN RESEARCH DEVELOPS MILLICARE PROCESS

TRADITIONAL HOT WATER EXTRACTION CARPET CLEANING IS REPLACED BY THE MILLICARE PROCESS, WHICH USES A NONTOXIC DRY CLEANER; WATER CONSUMPTION IS ELIMINATED AND ENERGY FORMERLY USED TO HEAT WATER IS SAVED

INDUSTRY-WIDE EFFLUENT GUIDELINES

CHIEF ENGINEER WALLACE STORY HELPS ESTABLISH AND CHAIRS THE ATMI'S ENVIRONMENTAL PROTECTION

COMMITTEE, WHICH WORKS WITH THE EPA TO DEVELOP EFFLUENT GUIDELINES FOR THE TEXTILE INDUSTRY

1980

ELIMINATION OF PVC MILLIKEN DEVELOPS AN ALTERNATIVE MODULAR CARPET BACKING WITHOUT THE USE OF ENVIRONMENTALLY OFFENSIVE PVC

CHARTER MEMBER OF CMA'S "RESPONSIBLE

CARE" PROGRAM MILLIKEN BECOMES A MEMBER OF THE CHEMICAL MANUFACTURERS' ASSOCIATION'S "RESPONSIBLE CARE" PROGRAM, WHICH ESTABLISHES PRINCIPLES AND CODES FOR INDUSTRY-WIDE RESPONSIBLE COMMITMENT TO THE ENVIRONMENT, HEALTH AND SAFETY

WORLDWIDE SITE-BASED ENVIRONMENTAL LEADERSHIP

A COMMITMENT LAYS THE GROUNDWORK TO DEVELOP A FORMALIZED ENVIRONMENTAL LEADERSHIP STRUCTURE

AGGRESSIVE REDUCTION OF TOXIC CHEMICALS

MILLIKEN LAUNCHES AN AGGRESSIVE VOLUNTARY PROGRAM TO SIGNIFICANTLY REDUCE EMISSIONS OF TOXIC CHEMICALS IDENTIFIED BY THE EPA AND MONITORED BY THE US SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT (SARA)

GRASSROOTS ENVIRONMENTAL ACTION

ASSOCIATES AT ALL MILLIKEN LOCATIONS PARTICIPATE IN INITIATIVES SUCH AS ADOPT-A-HIGHWAY PROGRAM TO CLEAN UP LITTER ALONG HIGHWAYS

US DEPARTMENT OF COMMERCE QUALITY AWARD

MILLIKEN IS AWARDED THE PRESTIGIOUS MALCOLM BALDRIGE AWARD GIVEN BY THE US DEPARTMENT OF COMMERCE FOR ITS CORPORATE "PURSUIT OF EXCELLENCE" INITIATIVES

CORPORATE FORESTRY DIVISION ESTABLISHED

A CORPORATE FORESTRY DIVISION IS ESTABLISHED TO ADMINISTER A FORESTRY MANAGEMENT PROGRAM ON ALL APPLICABLE COMPANY OWNED PROPERTY. THE GOAL IS TO ENSURE SUSTAINED YIELD MANAGEMENT WHEREBY THE COMPANY HARVESTS AND PLANTS APPROXIMATELY THE SAME NUMBER OF ACRES EACH YEAR. (IN REALITY 6 TREES ARE PLANTED FOR EVERY ONE WHICH IS HARVESTED)

COMFORT PLUS CUSHION BACKING DEVELOPED

TO IMPROVE UNDERFOOT COMFORT, ENHANCE APPEARANCE RETENTION AND EXTEND THE LIFE OF THE CARPET

1990

ENVIRONMENTAL EDUCATION LEADERSHIP

MILLIKEN ESTABLISHES A COMPREHENSIVE CURRICULUM FOR ITS ASSOCIATES TO AFFECT POSITIVE CHANGE IN THE AREA OF ENVIRONMENTAL EXCELLENCE

STRICT ENVIRONMENTAL POLICY ADOPTED

MILLIKEN FORMALLY ADOPTS A STRINGENT ENVIRONMENTAL POLICY WHICH INCLUDES EVALUATION OF MONTHLY ENVIRONMENTAL PERFORMANCE DATA AND QUARTERLY MANAGEMENT MEETINGS ON ENVIRONMENTAL PERFORMANCE

INNOVATIVE WASTE MANAGEMENT STRATEGY

A NEW WASTE MANAGEMENT STRATEGY IS ADOPTED TO COVER EACH STEP OF PRODUCT LIFE FROM DESIGN TO REUSE. PRIORITIES ARE TO ELIMINATE, REDUCE, REUSE AND RECYCLE

ENVIRONMENTAL SPECIALISTS APPOINTED

AT EACH OF 55 WORLDWIDE LOCATIONS, MILLIKEN APPOINTS AN ENVIRONMENTAL SPECIALIST TO WORK WITH CROSS FUNCTIONAL TEAMS ON RESEARCH INTO WAYS TO REDUCE CONSUMPTION OF NATURAL RESOURCES, REDUCE CHEMICALS USED IN PROCESSING AND DEVELOP ALTERNATIVES

CHLORINATED SOLVENTS REPLACED WITH ORGANIC ALTERNATIVES MILLIKEN COMPLETELY ELIMINATES THE USE OF CHLORINATED SOLVENTS BY SUBSTITUTING ORGANIC ALTERNATIVES DERIVED FROM FRUITS AND FOREST PRODUCTS

EMPLOYEE RECYCLING SITES COLLECTION SITES FOR MILLIKEN EMPLOYEES ARE ESTABLISHED TO RECYCLE THEIR HOME WASTES INCLUDING NEWSPAPERS, ALUMINUM CANS, GLASS AND MOTOR OIL

ENCOURAGING ENVIRONMENTAL EXCELLENCE (E3) PROGRAM MILLIKEN IS A CHARTER MEMBER OF THE ATMI'S E3 PROGRAM AND MEETS THE STRICT RECERTIFICATION REQUIREMENTS EACH SUCCEEDING YEAR

COMPLIANCE WITH INDOOR AIR QUALITY REQUIREMENTS ALL MILLIKEN CARPET COMPLIES WITH THE STRINGENT INDOOR AIR QUALITY REQUIREMENTS ESTABLISHED BY THE CARPET & RUG INSTITUTE (CRI); ALL MILLIKEN PRODUCTS CARRY THE CRI INDOOR AIR QUALITY TESTING "GREEN" LABEL

EUROPEAN QUALITY AWARD MILLIKEN IS AWARDED THE PRESTIGIOUS EUROPEAN QUALITY AWARD AT THE ANNUAL FORUM OF THE EUROPEAN FOUNDATION FOR QUALITY MANAGEMENT

IMPROVED WORKPLACE HEALTH AND SAFETY MILLIKEN JOINS THE ATMI'S QUEST FOR THE BEST IN SAFETY AND HEALTH PROGRAM TO EMPHASIZE THE IMPORTANCE OF A SAFE AND HEALTHY WORKPLACE IN TODAY'S CHANGING WORK ENVIRONMENTS

REUSE OF COAL ASH A PROCESS DEVELOPED BY MILLIKEN FOR REUSING COAL ASH, A BYPRODUCT OF ITS BOILERS, AS A RAW INGREDIENT IN THE MANUFACTURE OF CONSTRUCTION MATERIALS

REDUCED WATER CONSUMPTION EVEN THOUGH PRODUCTION INCREASES, MILLIKEN REDUCES WATER CONSUMPTION BY MORE THAN 50%. WATER SAVINGS IN 1997 EXCEEDED 3.8 BILLION GALLONS

POTENTIAL CHEMICAL REACTIONS IN CARPET ELIMINATED AFTER AN 8-YEAR STUDY, MILLIKEN INTRODUCES THE LIFETIME FLOOR COMPATIBILITY WARRANTY FOR ITS PVC-FREE MODULAR CARPET PRODUCTS, ELIMINATING POSSIBLE CHEMICAL REACTIONS WHEN CARPET IS INSTALLED OVER OLD ADHESIVES; THIS REDUCES THE POTENTIAL FOR VOCs AND ODOR PROBLEMS

EARTH SQUARE DEVELOPED THE CONCEPT OF CONSERVING RESOURCES THROUGH PRODUCT RENEWAL VERSUS RECYCLING IS INTRODUCED

MAJOR REDUCTION IN PACKAGING MATERIALS MILLIKEN REDUCES SHRINK WRAP, PALLETS AND CARDBOARD, AND ARRANGES COOPERATIVE RECYCLING PROGRAMS TO HELP CUSTOMERS REDUCE THE DISPOSAL OF PACKAGING. DEVELOPMENTS ELIMINATE 87% OF PACKAGING PREVIOUSLY REQUIRED. ARRANGEMENTS ARE MADE FOR VENDORS TO SHIP IN REUSABLE CONTAINERS

EARTH SQUARE PROCESS WINS FIRST PLACE IN THE "KEEP AMERICA BEAUTIFUL" AWARD FOR REDUCE, REUSE AND RECYCLE

EPA ENVIRONMENTAL CHAMPIONS AWARD MILLIKEN RECEIVES THE ENVIRONMENTAL CHAMPIONS AWARD FROM THE EPA FOR ITS OUTSTANDING RESULTS IN THE VOLUNTARY 33/50 CHEMICAL EMISSIONS REDUCTION PROGRAM

WORLD'S PREMIER HORTICULTURISTS CONVENE AT MILLIKEN MORE THAN 40 PEOPLE REPRESENTING SOME

OF THE WORLD'S MOST RENOWNED BOTANICAL GARDENS AND ENVIRONMENTAL ORGANIZATIONS GATHERED AT MILLIKEN FOR A SYMPOSIUM

EXCELLENCE IN CHEMICAL PRODUCT STEWARDSHIP THE NATIONAL ASSOCIATION OF CHEMICAL DISTRIBUTORS EDUCATIONAL FOUNDATION GAVE MILLIKEN TOP HONORS FOR ITS PRODUCT STEWARDSHIP PROGRAM

MILLIKEN UK WINS GREEN AWARD MILLIKEN CARPET IS AWARDED THE PRESTIGIOUS 'GREEN AWARD' BY THE UK ASSOCIATION OF FACILITY MANAGERS

UNDERGROUND STORAGE TANKS REMOVED ALL MILLIKEN-OWNED UNDERGROUND STORAGE TANKS ARE REMOVED AND SITES PROPERLY CLOSED

ISO 9000 CERTIFICATION MILLIKEN BECOMES THE FIRST US COMPANY TO OBTAIN CARPET MANUFACTURING CERTIFICATION FOR THE ISO 9000 SERIES STANDARDS FOR QUALITY MANAGEMENT AND ASSURANCE

MORE WASTE RECYCLING MILLIKEN IMPROVES THE TOTAL OF SOLID WASTE RECYCLED FROM 53% IN 1989 TO 91% IN 1997

CONTINUED REDUCTION OF WASTE TO LANDFILLS MILLIKEN REDUCES THE PERCENTAGE OF TOTAL SOLID WASTE LANDFILLED FROM 43% IN 1989 TO 9% IN 1997

SIGNIFICANT REDUCTION OF CFCs CONSUMPTION OF OZONE-DEPLETING CHLOROFLUORO-CARBONS, OR CFCs, IS REDUCED BY 83% FROM 1989 TO 1997

CARPET MANUFACTURING PLANTS ACHIEVE ZERO WASTE TO LANDFILL IN 1999

2000
ISO 14001 CERTIFICATION OF ALL U.S. MANUFACTURING PLANTS

LAUNCHED TRACTIONBACK® BIO-BASED, ADHESIVE-FREE INSTALLATION SYSTEM

LAUNCHED ES BACKING SYSTEM (ENGINEERED TOWARDS SUSTAINABILITY) WITH RECYCLED CONTENT

INTRODUCED PAPERLESS SAMPLE ORDER PROGRAM THAT SAVES TWO ACRES OF TREES ANNUALLY

FIRST TEXTILE MANUFACTURER CERTIFIED CLEANER AND GREENER BY THE LEONARDO ACADEMY

FIRST IN INDUSTRY TO USE METHANE GAS HARVESTED FROM A COMMUNITY LANDFILL THROUGH AN INNOVATIVE ALTERNATIVE ENERGY PARTNERSHIP

RECOGNIZED AS A CARBON NEGATIVE MANUFACTURER

Continuing our
green legacy into
the 21st century







ENVIRONMENTAL POLICY

Milliken & Company is committed to operating our plants and facilities in complete compliance with all applicable environmental regulations and to operate in a manner that protects the quality of our environment and the health and safety of our associates and the public.

“We are committed to strive for a goal of zero waste generation to all media—land, air, water—to be achieved by continual improvement in all of our operations. This goal will guide the conduct of our manufacturing operations, the development of new products, and our interaction with suppliers and customers. Recycling of materials is an integral part of this on-going effort.

We are committed to encouraging our families, our associates and our communities, through education and leadership, to conserve our natural resources and protect the environment in our daily lives.

We reaffirm our commitment to work with local, state and federal authorities to develop effective environmental solutions that meet tests of practicality and feasibility.”

In the end, healthy enterprise and a healthy earth are vitally linked, and we invite you to join the mutually inclusive campaign to make sustainability work.

ECO-LOGUE

NOTES ON THE JOURNEY TO SUSTAINABILITY

MILLIKEN CONTRACT

MILLIKENCARPET.COM/SUSTAINABILITY

PHOTOGRAPHY: MARK S. DENNIS MILLIKEN & COMPANY

DESIGN: FERREIRA DESIGN COMPANY

WRITING: MELISSA JAMES KEMMERLY

USA: LAGRANGE, GEORGIA

TOLL FREE: 800.241.4826

TEL: 706.880.5200

FAX: 706.880.5530

AUSTRALIA: SYDNEY

ONTERA MODULAR CARPETS

TEL: 61.2.8838.2500

FAX: 61.2.9630.8531

BRAZIL: SAO PAULO

TEL: 55.11.3043.8822

FAX: 55.11.3043.7096

CARIBBEAN

TEL: 305.251.9589

FAX: 305.251.2659

CHILE: SANTIAGO

TEL: 56.2.334.0948

FAX: 56.2.234.1322

CHINA: BEIJING

TEL: 86.10.6465.1206

FAX: 86.10.6465.1219

CHINA: SHANGHAI

TEL: 86.21.6427.3690

FAX: 86.21.6427.3691

ENGLAND: WIGAN

TEL: 44.1942.826073

FAX: 44.1942.826570

HONG KONG

TEL: 852.2528.6886

FAX: 852.2529.5831

JAPAN: TOKYO

TEL: 81.3.3434.3600

FAX: 81.3.3434.3620

KOREA: SEOUL

TEL: 82.2.3783.0753

FAX: 82.2.3783.0750

MEXICO: MEXICO CITY

TEL: 5255.5488.2643

FAX: 5255.5488.2644

SINGAPORE

TEL: 656.377.4111

FAX: 656.377.3444

SOUTH AFRICA: LINBRO

TEL: 27.11.608.1628

FAX: 27.11.608.1630

TAIWAN: TAIPEI

TEL: 886.2.2781.8285

FAX: 886.2.2775.4270

U.A.E.: DUBAI

TEL: 9714.223.9900

FAX: 9714.227.7462

© 2005 MILLIKEN & COMPANY

PRINTED ON 100% RECYCLED FRENCH PAPER CONSTRUCTION RECYCLED WHITE CONTAINING 25% POST-CONSUMER CONTENT. FRENCH PAPER IS A FOUNDING MEMBER OF THE SUSTAINABLE FORESTRY INITIATIVE PROGRAM AND HAS OPERATED A PROCESS CHLORINE FREE/ACID FREE FACILITY FOR OVER TEN YEARS